

Innovative Computing Systems

An EasyEntra Partner Success Story

Eliminating Exchange Server Vulnerabilities and Streamlining User Management



Innovative Computing Systems

"With Easy365Manager, we eliminated our Exchange management server and the vulnerabilities that came with it."

Mike Paul

CTO

Innovative Computing Systems, Inc.

ABOUT INNOVATIVE COMPUTING SYSTEMS

Innovative Computing Systems, Inc. has specialized in IT services for the legal sector since its founding. Serving law firms and legal organizations, its mission is to deliver secure, efficient, and modern IT solutions tailored to the compliance and productivity needs of the legal industry.

BACKGROUND & PARTNERSHIP

Innovative Computing Systems discovered Easy365Manager while seeking a way to manage Exchange-related tasks in hybrid environments without maintaining an on-premises Exchange server. The solution offered a familiar, Active Directory-integrated interface, enabling the retirement of Exchange management servers while keeping email attribute management easy and secure.

CUSTOMER CHALLENGES

For many of Innovative Computing Systems' clients, user onboarding and email address management were time-consuming and error-prone. In hybrid environments, technicians often relied on ADSI Edit to adjust mail attributes, risking synchronization issues or duplicate addresses. Easy365Manager and EasyEntra simplify this by enabling error-free email address management, duplicate checks, and user creation from a single console.

Easy365Manager simplifies user, group, and license management for hybrid environments. EasyEntra adds cloud-only management, automated onboarding/offboarding, MFA management, and more - reducing complexity and improving efficiency in everyday management.

TANGIBLE BUSINESS IMPACT

Innovative Computing Systems has seen how organizations using Easy365Manager and EasyEntra gain clear, repeatable improvements in daily administration. For Innovative Computing Systems, the benefits stand out in three key areas:

Elimination of Exchange Management Server: Removed a long-standing dependency that introduced security vulnerabilities and required ongoing maintenance.

Consolidated Management: Centralized user and mail attribute administration within Active Directory, removing the need for separate tools or interfaces such as ADSI Edit or the Exchange console.

Delegation of Routine Tasks: Junior technicians can now confidently perform user and mailbox management, freeing senior engineers to focus on higher-value projects.

IMPLEMENTATION & OPERATIONS

Deployment is straightforward and requires minimal effort. The familiar Active Directory interface makes adoption quick, and the team maintains standard operating procedures to ensure consistent use across technicians. “*This is not a difficult install,*” notes CTO Mike Paul.

OUTCOMES & BUSINESS VALUE

Innovative Computing Systems reports measurable benefits from adopting consolidated management tools such as Easy365Manager and EasyEntra:

Reduced Infrastructure Costs: Retiring the Exchange management server eliminates ongoing expenses for hosting, patching, and maintenance.

Simplified User Setup: Creating and configuring new accounts is faster and more consistent, reducing time spent on routine tasks.

Lower Operational Overhead: Fewer servers and maintenance routines free resources for higher-value projects and customer initiatives.



Innovative Computing Systems

“We’ve been able to eliminate Exchange management servers - both internally and for our clients - removing vulnerabilities and maintenance headaches, while achieving significant ongoing cost savings.”

– Mike Paul

PARTNER TOOLS & COLLABORATION

Innovative Computing Systems describes its collaboration with the team behind Easy365Manager and EasyEntra as positive and responsive. During vendor evaluations, the team received timely and helpful answers, and the partner portal supports straightforward ordering through inside sales.

HELPING MSPs MODERNIZE

Innovative Computing Systems' experience highlights how removing Exchange dependencies and simplifying hybrid management strengthens service quality and customer trust. Many organizations in the legal sector face the same challenges - maintaining secure, compliant environments without unnecessary complexity.

Easy365Manager and EasyEntra provide a unified, modern approach to user, group, and license management across on-premises, hybrid, and cloud-only infrastructures. By integrating these tools into their service offering, MSPs can modernize client environments, reduce operational costs, and deliver more consistent, secure results.

RECOMMENDATION

Innovative Computing Systems continues to modernize its Microsoft 365 management approach and sees value in tools that simplify administration and strengthen security. Easy365Manager has already proven its effectiveness, and EasyEntra extends the same simplicity to broader identity and access management needs.

When asked if he would recommend these solutions to other MSPs and IT partners, CTO Mike Paul's answer is simple: "Yes, and I have."

Sign up as an EasyEntra partner: Fill out a simple form to get access to the EasyEntra Partner Portal, partner pricing, and client enrollment and management:

<https://easyentra.com/partner-sign-up/>

Get a free 30-day trial: EasyEntra can run in parallel with your existing admin tools for easy evaluation and assessment. Download the software here:

<https://easyentra.com/download-trial/>

Contact EasyEntra for more information:

sales@easyentra.com
<https://easyentra.com/>

