

ZFV Unifies Microsoft 365 Administration Across 220+ Swiss Locations

"With EasyEntra, we manage around 1,200 user accounts simply and centrally."

Gérard Korda
Head of IT Operations & Infrastructure
ZFV

ABOUT GENOSSENSCHAFT ZFV-UNTERNEHMUNGEN

Genossenschaft ZFV-Unternehmungen (ZFV) is a Swiss cooperative headquartered in Zurich, active in food services, hospitality, childcare, and school catering.

With more than 220 locations throughout Switzerland and approximately 3,100 employees, ZFV combines a wide range of services in a geographically dispersed organization.

Its IT team manages around 1,200 user accounts. Controlling identities, permissions, and email administration is essential to supporting daily operations across the organization.

THE CHALLENGE: KEEPING HYBRID ADMINISTRATION SIMPLE

For an organization spread across more than 220 locations, IT administration needs to be consistent, accessible, and efficient. ZFV needed one straightforward way to manage its hybrid Active Directory and Microsoft Entra ID environment.

Unified administration: ZFV wanted to manage Active Directory, Microsoft Entra ID, and email-related tasks from one interface.

Everyday efficiency: The team handles recurring user management and ad-hoc requests, including password resets, licenses, and group changes.

User lifecycle management: Onboarding, offboarding, permissions, and shared mailbox access needed to be easy to administer.

Intuitive workflows: The right tool had to be accessible without extensive training or multiple management portals.

The team needed a solution that brought these everyday tasks together without adding complexity for IT staff.

EVALUATING THE OPTIONS AVAILABLE

ZFV discovered EasyEntra through a Google search while looking for a simple hybrid identity management solution. The IT team evaluated several solutions before deciding.

An intuitive interface: EasyEntra stood out because everyday actions are clear and straightforward for IT staff.

Broad practical coverage: The team could administer users, email, groups, licenses, and permissions in the same application.

A natural fit for hybrid IT: EasyEntra combined on-premises Active Directory and cloud management without forcing staff to work across separate tools.

IMPLEMENTATION AND IMMEDIATE IMPACT

EasyEntra was implemented in around two days, including installation, testing, and familiarization. With helpful support and a largely self-explanatory interface, the IT team was quickly comfortable using it.

Key Benefits:

One management tool: EasyEntra brings together Active Directory, Entra ID, user accounts, and Exchange Online administration.

Faster support tasks: Fewer portal changes make password resets, license updates, and everyday user requests easier.

Simpler lifecycle administration: Permission changes and shared mailbox management are especially valuable during onboarding and offboarding.

Everything in one place: The team logs in to one tool and handles its administrative tasks in a single place.

SIMPLIFYING ONBOARDING AND OFFBOARDING

ZFV uses EasyEntra throughout the user lifecycle, from onboarding new colleagues to offboarding departing users. Permissions management and shared mailbox management deliver particular value in these processes.

Instead of navigating separate administrative interfaces, the team can manage user and email tasks in one place. This simplifies recurring activities and ad-hoc support across the business.

For Gérard Korda, centralized user management has made the biggest difference. All required administration is in one convenient place, and the team manages around 1,200 user accounts simply and centrally.

"It makes our daily work easier and saves time."

- Gérard Korda, ZFV

COST AND VALUE

ZFV considers EasyEntra very good value for money. The annual license is viewed as absolutely fair for the breadth of functionality available to the IT team.

The software updates automatically, requiring no additional maintenance effort from ZFV. That simplicity is a key advantage for a lean, efficient administration workflow.

SUPPORT AND CONTINUOUS IMPROVEMENT

EasyEntra support helped ZFV during implementation, and the team has appreciated the responsiveness to questions and requests ever since.

For Gérard Korda, a standout benefit is that the EasyEntra team hears and implements practical feature requests. The product continues to evolve in ways that reflect real requirements from daily IT operations.

A STRONG FIT FOR IT OPERATIONS

Gérard Korda highly recommends EasyEntra for its intuitive interface, comprehensive functionality, helpful support, and fair pricing. For ZFV, it brings hybrid identity and email administration into one manageable tool.

Annual License includes:

Unlimited Installations and IT Admins: The license includes unlimited installations and access for all IT team members, enabling efficient collaboration without extra costs.

Comprehensive Support and Upgrades: The license includes unlimited support and regular updates, ensuring the tool stays up to date with evolving Microsoft 365 requirements.

No Additional Infrastructure Needed: EasyEntra operates as a client-side tool, eliminating the need for costly infrastructure investments.

Contact EasyEntra for more information and get a free 30-day trial.

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