



Customer Case: Shenandoah Valley Westminster-Canterbury

EasyEntra brings simplicity and speed to non-profit IT operations at Shenandoah Valley Westminster-Canterbury



"EasyEntra fits great in our IT environment. It saves us time, reduces friction for both first-level and backend support, and has already proven to be a reliable, easy-to-use solution. It just works."

Damian Nita
Associate Network Administrator
Shenandoah Valley Westminster-Canterbury

ABOUT SHENANDOAH VALLEY WESTMINSTER-CANTERBURY

Located in Winchester, Virginia, Shenandoah Valley Westminster-Canterbury (SVWC) is a non-profit life plan community offering a full spectrum of senior living services.

As a mission-driven organization focused on providing exceptional care and housing, SVWC depends on a reliable IT infrastructure to support its operations and community.

With a lean IT team managing both on-premises and cloud environments, SVWC sought a solution that could simplify complex user management tasks without requiring a steep learning curve.

THE CHALLENGE: TOO MANY TOOLS AND TOO MUCH COMPLEXITY

The IT team at SVWC initially used PowerShell scripts and multiple admin portals to handle common tasks like account creation, MFA resets, and group management.

Although functional, this setup led to unnecessary complexity and wasted time. They needed something more streamlined.

WHY EASYENTRA?

SVWC discovered EasyEntra while searching for a better way to manage Active Directory and Microsoft 365. After starting with Easy365Manager, the team upgraded to EasyEntra for a more comprehensive solution.

"We considered several tools, but they were all too complex for our needs. EasyEntra was the right balance: not overloaded with features, just simple and effective.", says Damian Nita.

Key Benefits:

- **Streamlined User Management:** EasyEntra helps with everything from unlocking accounts and resetting MFA to managing M365 and AD users, groups, and devices- all in one place.
- **Time Savings:** Tasks like onboarding and offboarding, which previously took 10 minutes via PowerShell, now take just 5. Copying group memberships and cloning accounts is done in seconds.
- **Fast Implementation:** Setting up EasyEntra took just a double-click. Training new admins was quick and straightforward.
- **Improved Help Desk Efficiency:** Faster resolution of tickets related to new hires and terminations means fewer delays and better support for staff.
- **Automation Advantages:** Although some manual steps remain due to their management style, automated group membership, license assignment, and mailbox configuration are making a difference, especially with high staff turnover and temporary users.

"We were up and running in no time. EasyEntra made it easy to train new admins and cut repetitive tasks in half."

"It really is as easy as the name suggests."

- Damian Nita



SECURITY, MAINTENANCE AND SUPPORT

SVWC has encountered no security issues with EasyEntra.

The tool communicates directly between the client and Microsoft 365, ensuring no third-party data exposure. This architecture gives the IT team full control when handling sensitive account and directory information.

EasyEntra is lightweight and easy to maintain, requiring no additional infrastructure. Installation and setup are seamless, and daily use is smooth and efficient.

The support team at EasyEntra has been excellent and always helpful. They respond quickly and were fast to implement key features requested by SVWC, making support one of the most valued aspects of the solution.

COST AND NON-PROFIT VALUE

As a non-profit, SVWC greatly benefits from EasyEntra's dedicated non-profit pricing, which makes enterprise-grade IT administration accessible and budget-friendly.

The flexible pricing structure ensures exceptional value and supports scalability as organizational needs evolve.

RECOMMENDATION

SVWC has already recommended EasyEntra to other Westminster communities.

For any non-profit looking to reduce administrative complexity and improve IT efficiency without the overhead of enterprise-grade tools, EasyEntra is a solid choice.

"We love how easy it is to copy group memberships or clone a user. It's the little things like that which really save time."

ANNUAL LICENSE INCLUDES

Unlimited Installations and IT Admins: The license includes unlimited installations and access for all IT team members.

Full Support and Upgrades: The license covers unlimited support and regular updates.

No Additional Infrastructure Needed: EasyEntra operates as a client-side tool, eliminating the need for costly infrastructure investments.

Special pricing for nonprofit organizations: EasyEntra offers non-profit discounts that make advanced IT tools more affordable and accessible for mission-driven organizations.

Contact EasyEntra for more information and get a free 30-day trial.

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