



Rotom Group uses Easy365Manager to improve the daily Office 365 administration



"I recommend any business running hybrid Office 365 to remove their on-premises Exchange Server and start using Easy365Manager. There are no issues. Just do it."

Ronald van Beers
ICT Manager
Rotom Group

Who is Rotom Group?

Rotom Group is a European supplier of load carriers for transportation and storage. The product line includes pallets, roll containers, storage systems, etc., in any form or quantity required. Rotom even produces custom-made pallets, roll cages, and boxes to meet client needs.

The headquarter is located near Eindhoven, Netherlands, and for more than 40 years, the company has helped thousands of clients optimize their supply chain.

Today, Rotom has 500+ employees across branch offices in more than ten European countries. Rotom relies on its IT, and the infrastructure is based on a hybrid Office 365 solution.

Standard Tools Require Extensive Training

After migrating all mailboxes to Office 365, it became apparent that the day-to-day management of hybrid Office 365 using standard Microsoft tools represented a new challenge.

The scripts developed by senior admins required a lot of maintenance whenever Microsoft made changes to scripting APIs. Additionally, when senior admins left, it could take a lot of effort from colleagues to get on top of the existing scripts. That risk needed to be minimized.

Previously, it required extensive training to introduce new IT supporters to the Active Directory and Office 365

management that changes regularly. And even after training, incidents would often get escalated to senior admins.

Too Good to Be True

In 2021 Rotom's global IT Manager Ronald van Beers started researching with his team to find a more effective way to manage hybrid Office 365 setup, including licenses and recipient configuration.

"I found some freeware solutions and scripts, but it's all community based, there is no support, and it's time-consuming. Also, it's open source, so that anybody can look for exploits in the code. It's just too risky managing our infrastructure with that," Ronald explains.

"Finding a managed and supported software solution was make or break for us. And then, I found Easy365Manager somewhere on Google. It almost seemed too good to be true. It wasn't."

Getting Rid of Exchange On-Premises

One of the significant benefits Rotom saw in Easy365Manager was to get rid of an old on-premises Exchange without having to upgrade or buy additional licenses.

"Eliminating the cost of upgrading and running Exchange is enough to sponsor Easy365Manager," Ronald says. "By removing Exchange on-premises, we've saved the cost of upgrading, the cost of maintenance, licenses, and the potential cost of a security breach. You can't put a number on that."

"The only challenges we've seen after removing our on-premises Exchange Server have been managing mail recipients. That's all solved now with Easy365Manager."

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Rotom
facilitates your logistics

Takes Our Feedback Seriously

Concerning the support level received from Easy365Manager, Ronald has the following comments:

“When I pay for a product, I expect a certain level of service and support. With Easy365Manager, there are not really that many issues. And the support is much more than OK.”

He continues, “I do like the support. There’s always somebody responding. I almost always get an instant reply. We do an online session and, depending on the problem, we receive a solution, sometimes within one hour and sometimes one day if it’s a bigger issue.”

“We have also requested a new feature that was recently implemented, the management of auto-replies. We really like that the Easy365Manager team takes our feedback seriously.”

Zero Added Cost

“In terms of indirect costs like infrastructure components, maintenance, and upgrading, we see zero added costs.”

“It’s a lightweight application installed directly on existing systems running AD Users & Computers. You don’t need to spin up an additional server or web service. There is only the yearly license, and, honestly, it’s not that expensive,” Ronald says with a smile.

“I can’t say I see any benefits in particular to our line of business. The advantages of running Easy365Manager are the same for any company or organization running hybrid Office 365.”

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Contact Easy365Manager for more information and get a free 30-day trial.

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