

Prasad & Company LLP

An EasyEntra Customer Case

Prasad & Company LLP, a
Trusted Law and Advisory
Firm, Elevates Microsoft 365
Administration with EasyEntra

PRASAD & COMPANY LLP
CHARTERED PROFESSIONAL ACCOUNTANTS



“EasyEntra has greatly reduced the time spent navigating multiple Microsoft portals. Tasks like password resets, MFA updates, and new account setups now take just seconds. It's incredibly efficient.”

S. Roger Singh PMP®, MBA
Chief Technology Officer
Prasad & Company LLP

ABOUT PRASAD & COMPANY LLP

Founded in 1955 and based in Ontario, Canada, Prasad & Company LLP is a full-service public accounting firm specializing in tax planning, assurance, business advisory, and financial consulting services.

With a client-centric approach and decades of experience, the firm supports a wide range of businesses and individuals across the country.

A fast-paced professional services environment demands efficient, secure, and responsive IT administration—especially during peak periods such as tax season. The firm's IT team supports a dynamic workforce that includes full-time staff and rotating co-op students, which makes user lifecycle management a critical function.

THE CHALLENGE: COMPLEXITY AND INEFFICIENCIES IN USER MANAGEMENT

Before adopting EasyEntra, the IT team at Prasad & Company faced several recurring issues:

Too many portals for Microsoft 365 tasks

Time-consuming onboarding and offboarding processes

Frequent first-level support needs like password resets and MFA changes

Manual deprovisioning and account cleanup tasks

These challenges highlighted the need for a centralized and more efficient tool to handle recurring and ad-hoc administrative tasks across Microsoft 365 and Entra ID.

WHY EASYENTRA?

Roger Singh discovered EasyEntra via social media and was immediately intrigued by its simplicity and utility.

After hands-on testing, the value was clear.

"After testing the application, I found it greatly saved time with security threat response. The tool reduced the time spent navigating through various Microsoft portals to quickly change a user password and reset MFA as well as see all the authentication methods," says Singh.

Compared to other products reviewed, EasyEntra stood out due to its ease of use, intuitive interface, and lack of unnecessary complexity.

IMPLEMENTATION & IMMEDIATE RESULTS

Implementation was completed in under five minutes. No extensive setup, infrastructure investment, or complex configuration was required. The IT team found the tool intuitive and ready to use out of the box. During the busy tax season, EasyEntra proved especially helpful by streamlining tasks and reducing time spent on routine operations.

Key Benefits:

Quick password resets and MFA updates for first-level support

Fast creation of new accounts using the User Copy feature

Streamlined decommissioning of accounts

Reduced onboarding/offboarding time from 20–30 minutes to just 5–10 minutes

Less manual effort, more time for strategic IT projects

AUTOMATION ENHANCES CONSISTENCY AND REDUCES ERRORS

EasyEntra's onboarding and offboarding automation has had a measurable impact. Automation reduced repetitive tasks and errors, especially during high-turnover periods like co-op student transitions.

Singh plans to explore more automation features like license assignments and group memberships.

"Automation has improved consistency and helped reduce manual errors in user lifecycle management.

It frees up time for the IT team to focus on project-related work."

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SECURITY AND RELIABILITY

Prasad & Company takes security seriously. There were initial concerns about how EasyEntra would connect to the local Active Directory and handle data, but these were quickly resolved through testing.

“When we tried running EasyEntra outside the domain, it couldn’t connect - this reassured us that the tool maintains a secure, direct connection only within our own environment,” Singh confirms.

SUPPORT AND MAINTENANCE

The CTO notes that no issues have arisen so far, and the EasyEntra upgrade process has been effortless. With just a click, the team can install the latest version and continue working without disruption.

TRUSTED BY PROFESSIONAL SERVICES AND LEGAL FIRMS

As a trusted accounting and advisory firm, Prasad & Company joins a growing list of law and professional services organizations that rely on EasyEntra to manage their IT environment securely and efficiently.

RECOMMENDATION

“EasyEntra fits very well into our IT operations and will soon be integrated into our standard workflow. I would highly recommend it to other organizations-it simplifies so many day-to-day tasks.”

Annual License includes:

Unlimited Installations and IT Admins: The license includes unlimited installations and access for all IT team members.

Comprehensive Support and Upgrades: The license covers unlimited support and regular updates.

No Additional Infrastructure Needed: EasyEntra operates as a client-side tool, eliminating the need for costly infrastructure investments.

Contact EasyEntra for more information and get a free 30-day trial.

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