

FläktGroup Makes Hybrid Identity Management Easy with EasyEntra

"It worked so well right out of the box."

Therese Arnell
IT Infrastructure Specialist
FläktGroup

ABOUT FLÄKTGROUP

FläktGroup is a global manufacturer of air handling units and fans, with locations across the US, EMEA and Asia.

Its Group IT Infrastructure & Security team manages the company's global IT systems and network, including its security. IT Infrastructure Specialist Therese Arnell is the service owner of the Active Directory service and an infrastructure technician with a wide range of responsibilities.

With around 3,700 users in a hybrid Active Directory and Microsoft Entra ID environment, FläktGroup needs identity management that is easy for everyone who works with it.

THE CHALLENGE: EASY MANAGEMENT IN A HYBRID WORLD

FläktGroup had used Easy365Manager for a couple of years. As its needs evolved, the team wanted to make everyday administration even easier.

Easier AD and Entra ID management: The team wanted simpler management of both Active Directory and Microsoft Entra ID.

A modern tool for first-line support: Service desk technicians needed a modern console for everyday user tasks.

Bringing HR on board: FläktGroup is introducing its HR department to editing user attributes in Active Directory and wanted that to be easy for them.

Mailboxes in a hybrid setup: Creating and managing Exchange Online mailboxes in a hybrid environment is a pain with only Microsoft's own tools.

FläktGroup is staying hybrid, so it needed a tool that makes hybrid administration easy.

CHOOSING EASYENTRA

The decision was simple. FläktGroup only compared staying with Easy365Manager against moving to EasyEntra, its next generation, and chose EasyEntra.

Built for hybrid: With full support for Microsoft Entra ID alongside Active Directory, EasyEntra fits FläktGroup's hybrid environment perfectly.

A modern console: A modern interface gives first-line technicians, senior administrators, and HR one clear place to work.

One good tool: It brings everything the team needs into one place, from group memberships to mailbox management.

IMPLEMENTATION: UP AND RUNNING IN ONE DAY

The transition from Easy365Manager to EasyEntra was very smooth. Quick responses and license changes from the EasyEntra team made the switch effortless, and FläktGroup was up and running in a single day.

Key Benefits:

A one-day rollout: Installing EasyEntra and getting the team up and running took just one day.

No formal training needed: EasyEntra is straightforward enough that no specific training was required. Therese simply posted a short internal start guide.

Detailed how-tos and videos: Questions from the first-line team were easily answered with a quick search in EasyEntra's detailed how-tos, backed by good videos.

Right out of the box: What impressed Therese most was how well EasyEntra worked from day one.

EASY TO DO THINGS RIGHT

EasyEntra is now used across first-level support, senior-level support, recurring tasks, and ad hoc tasks. The first-line team has adopted it, and Therese uses it for everything she can.

Small details make a big difference. Copy and paste of group memberships in both Active Directory and Microsoft Entra ID is a real quality-of-life feature, and mailbox management in the hybrid setup is now easy.

Because EasyEntra makes it easy to do things right, the team benefits from fewer faulty mailboxes and archives and fewer configuration problems.

As Therese puts it: *"I use EasyEntra for everything I can these days."*

VALUE FOR SUPPORT TEAMS AND HR

EasyEntra gives FläktGroup's first-line technicians a modern tool for everyday user administration, makes it easier for HR to manage user attributes in Active Directory, and lets senior administrators use the same console for more advanced work.

"Everything is easier now."

- First-line technician, FläktGroup

FläktGroup®
A SAMSUNG COMPANY

SECURITY AND MAINTENANCE

FläktGroup has had no security concerns with EasyEntra. As Therese explains, EasyEntra only facilitates the functions an administrator already has permission to use.

The team also expects EasyEntra to be a low-maintenance application, keeping the focus on serving users rather than looking after tools.

ALL FUNCTIONS IN ONE GOOD TOOL

Therese recommends that other Easy365Manager customers upgrade to EasyEntra: *"All functions you need are located in one good tool."*

For a global manufacturer that is staying hybrid, EasyEntra fits perfectly. In Therese's words: *"It's easy to do things right in EasyEntra."*

Annual License includes:

Unlimited Installations and IT Admins: The license includes unlimited installations and access for all IT team members, enabling efficient collaboration without extra costs.

Comprehensive Support and Upgrades: The license covers unlimited support and regular updates, ensuring the tool remains up-to-date with evolving Microsoft 365 requirements.

No Additional Infrastructure Needed: EasyEntra operates as a client-side tool, eliminating the need for costly infrastructure investments.

Contact EasyEntra for more information and get a free 30-day trial.

sales@easyentra.com
https://easyentra.com/

