

Blå Kors Danmark Streamlines Onboarding and Offboarding with EasyEntra

BLÅ KORS DANMARK

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Rasmus Hoberg
IT Staff Member
Blå Kors Danmark

ABOUT BLÅ KORS DANMARK

Blå Kors Danmark is a social and diaconal NGO that helps people in difficult and vulnerable life situations – including alcohol and substance abuse, homelessness, mental illness, loneliness and poverty. Blå Kors Danmark is also there for relatives, and especially for children and young people growing up in families affected by addiction.

Based in Denmark, Blå Kors Danmark works nationwide through social offers, treatment services and thrift shops. Its work is about people, so as many resources as possible should go to that work rather than to heavy administration.

As an IT Staff Member, Rasmus Hoberg works with IT support and day-to-day IT operations. Blå Kors Danmark manages approximately 700 employees and around 1,300 users in its Microsoft environment.

THE CHALLENGE: MANUAL ADMIN AT SCALE

Blå Kors Danmark was looking for a tool that would make it easier to create and decommission users and simplify day-to-day administration of Microsoft 365 and Entra ID. With around 700 employees and 1,300 users, manual changes quickly add up.

Many tools and manual steps: Everyday changes meant jumping between several tools or completing tasks by hand.

15–45 minutes per user: Before EasyEntra, onboarding or offboarding typically took between 15 and 45 minutes per user, depending on how complex the setup was.

Every detail must be right: It is easy to forget a step when work is done manually. A mistake can mean a new colleague does not have the access they need on day one.

Blå Kors Danmark needed more overview, less manual work, and a practical way to manage users, groups, licenses, and lifecycle automation from one place.

CHOOSING EASYENTRA

Blå Kors Danmark evaluated several options before deciding. What mattered most was a solution that is easy to use every day and can automate recurring tasks. EasyEntra was the tool that best matched those needs.

User, group, and license admin in one place: User administration, group management, and license control made the biggest difference for Blå Kors Danmark.

Automated onboarding and offboarding: Lifecycle automation stood out as especially valuable for recurring create-and-decommission work.

Value felt quickly: *"What surprised me most was how quickly we felt the value. Shortly after go-live, tasks became faster and time was freed for other things."*

IMPLEMENTATION: UP AND RUNNING QUICKLY

Implementation was straightforward. As Rasmus puts it: *"We were up and running shortly after installation. I had honestly expected a longer and more cumbersome process."*

Key Benefits:

Very little training: *"The solution is intuitive, and only limited training was needed before our people felt comfortable using it. It is a big advantage that you can find your way around it quickly without long courses."*

Easy to maintain: Upgrades and maintenance are simple and problem-free, and do not take up day-to-day capacity.

Responsive support: Support has been fast, competent, and solution-oriented, especially during the start-up phase.

Ad-hoc changes on demand: When a colleague changes role, needs new access or a license adjustment, Blå Kors Danmark can act immediately without turning it into a time-consuming task.

AUTOMATED ONBOARDING AND OFFBOARDING

Automatic assignment of licenses, group memberships and standard user setups has been the most valuable automation for Blå Kors Danmark.

A substantial share of the previous manual work is now saved. *"Much of what used to be handled step by step now happens automatically. Our role is therefore more about checking and approving than performing every single action ourselves."*

Processes are far more consistent, and the risk of manual errors is lower. Rasmus values knowing that every user is created and decommissioned according to the same model, even when the team is busy.

IT spends less time on administrative tasks and more on operations, support, and development.

"EasyEntra has made our onboarding and offboarding markedly simpler. We spend far less time on manual administration and have freed up time for the tasks that create more value for the organisation and, ultimately, for the people we are here for."

- Rasmus Hoberg, IT Staff Member, Blå Kors Danmark

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THREE PRIMARY BENEFITS

Compared with the previous setup, Rasmus highlights three primary benefits: faster administration of users and groups; less need for manual processes; and more consistent processes with fewer errors.

SECURE AND GOOD VALUE

Blå Kors Danmark has had no significant security concerns with EasyEntra. Indirect costs for operations, maintenance, and troubleshooting have been limited.

As an NGO, Blå Kors Danmark is careful about how it uses its resources. Rasmus sees the cost as reasonable relative to the value and time savings: *"good value for money."*

A CLEAR RECOMMENDATION

Would Rasmus recommend EasyEntra to other organisations? *"Yes,"* he says. *"I believe organisations like ours will especially benefit from it: organisations where resources need to be used wisely."* EasyEntra makes administration of Microsoft 365 and Entra ID simpler, faster, and more consistent.

Annual License includes:

Unlimited Installations and IT Admins: The license includes unlimited installations and access for all IT team members, enabling efficient collaboration without extra costs.

Comprehensive Support and Upgrades: The license includes unlimited support and regular updates, ensuring the tool stays up to date with evolving Microsoft 365 requirements.

No Additional Infrastructure Needed: EasyEntra operates as a client-side tool, eliminating the need for costly infrastructure investments.

Contact EasyEntra for more information and get a free 30-day trial.

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