



Arjeplogs Municipality relies on EasyEntra to enhance and simplify the daily Microsoft 365 administration



**ARJEPLOGS
KOMMUN**

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"EasyEntra has significantly streamlined our workflow, simplifying everything from basic AD management to more advanced tasks like modifying AD attributes, managing 365 licenses, and handling Entra ID groups. It integrates seamlessly into our user management processes."

Johan Sadelius
IT Chef
Arjeplogs Municipality

WHAT IS ARJEPLOGS MUNICIPALITY?

Arjeplog Kommun is located in Norrbotten County, northern Sweden, and is the country's fourth-largest municipality by area, spanning approximately 12,557 square kilometers. Known for its breathtaking natural beauty, the region boasts over 8,000 lakes and streams, including Lake Hornavan, Sweden's deepest lake. With a population of around 2,618 residents, it is one of the most serene and sparsely populated areas in Sweden, offering a unique blend of vast wilderness and tranquil living.

The municipality's IT department supports a wide range of services for its employees and citizens, relying on the Microsoft 365 platform.

TROUBLESOME IT ADMINISTRATION

The IT team at Arjeplog Municipality handles a variety of tasks daily, from password resets to assigning licenses and managing group memberships. However, with the increasing complexity of M365 administration, the need for a unified and efficient tool became evident.

Arjeplog Municipality faced several challenges in its IT operations:

Fragmented Tools: The IT team had to switch between multiple tools and consoles for on-premises and online tasks, causing inefficiencies and frustration.

Time-Consuming Processes: Onboarding and offboarding users were manual and required significant time investment.

Complexity of Hybrid Environments: Managing a hybrid setup with Active Directory, Entra ID, Exchange On-Premises, and Exchange Online added to the complexity.

These challenges highlighted the need for a solution that could unify and simplify operations.

WHY EASY ENTRA?

In the search for a solution, IT Chef Johan Sadelius discovered EasyEntra through discussions with Easy365Manager representatives.

The product stood out for its ability to integrate seamlessly with the existing infrastructure while addressing the key pain points.

IMPLEMENTATION AND SECURITY

The implementation of EasyEntra was straightforward.

"The implementation was extremely easy, and was done in literally minutes. Training the IT team was equally simple, as the tool's user interface is intuitive and familiar," Johan Sadelius states.

Key Benefits:

Unified Management: EasyEntra brought together all critical functions, from managing complex AD attributes to M365 licenses, into a single solution.

Time Savings: Onboarding processes now take 5 minutes less per user, and group membership assignments can be copied effortlessly.

Improved Work Environment: By reducing frustration and streamlining daily tasks, EasyEntra has enhanced the overall work environment for IT staff.

Delta Sync Efficiency: The Delta Sync feature has been particularly valuable for maintaining consistency across systems.

Thanks to the robust security design of EasyEntra and the Microsoft 365 platform, Johan Sadelius's security questions were effectively addressed.

"Initially, we were worried about ensuring that no confidential or personal data would be stored externally or could be accessed by anyone else, including the provider. However, the communication is handled directly between the EasyEntra application on our premises and our Microsoft 365 tenant, and a DPA was signed to guarantee compliance," explains Johan Sadelius.

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SUPPORT AND CONTINUOUS IMPROVEMENT

The Arjeplogs Municipality IT team has been impressed with EasyEntra's support. Issues were resolved promptly, and suggestions for enhancements, like an auto-update feature, have been well received.

"The support has been exceptional. When discussing issues or feature requests, the support team has been very eager to help and also followed through," Johan Sadelius states.

RECOMMENDED TO OTHER MUNICIPALITIES

Arjeplog Municipality highly recommends EasyEntra to municipalities looking to streamline Microsoft 365 administration.

"When dealing with high turnover or temporary users, EasyEntra truly shines. It's a valuable addition to our IT toolkit, and we encourage others to explore it." Johan Sadelius states.

The tool's straightforward annual licensing model, based on tenants and active Microsoft licensed users, offers exceptional value and scalability for organizations of all sizes.

Annual License includes:

Unlimited Installations and IT Admins: The license includes unlimited installations and access for all IT team members, enabling efficient collaboration without extra costs.

Comprehensive Support and Upgrades: The license covers unlimited support and regular updates, ensuring the tool remains up-to-date with evolving Microsoft 365 requirements.

No Additional Infrastructure Needed: EasyEntra operates as a client-side tool, eliminating the need for costly infrastructure investments.

Contact EasyEntra for more information and get a free 30-day trial.

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